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## **Advanced Communications Group, Inc. Relocates to Boynton Beach *Expansion to create 200 local jobs***

West Palm Beach, FL – In partnership with Palm Beach County and the City of Boynton Beach, The Business Development Board of Palm Beach County (BDB) today announced that Advanced Communications Group, Inc. (ACG), a provider of customer contact solutions, will more than double its space when it moves to a new 26,000 sq. ft. facility in Boynton Beach. The company anticipates a capital investment of \$683,000 and expects to create 200 new jobs. ACG currently has 140 employees.

“ACG made the decision to remain in Palm Beach County and relocate to Boynton Beach for several reasons. The most important reason is our people; since we are a people business the retention of our employees is critical to our continued success,” stated Dave McCall, President of ACG. “The Business Development Board and Work Force Alliance worked with us to find the right programs to enhance our recruiting, staffing and training. We are very excited about bringing new jobs to the City of Boynton Beach.”

ACG worked with Robert C. Smith, Senior Vice President of CBRE to secure its new Boynton Beach location.

The Business Development Board assisted the company with information on available grant and incentive programs and introduced the company to Workforce Alliance. Workforce Alliance will handle job inquires and recruitment and for ACG. Job seekers should contact Ellen Wellington, a recruiter for Workforce Alliance by email at [wellington@pbcalliance.com](mailto:wellington@pbcalliance.com) or by phone at 853-0181, extension 2003.

“Advanced Communications Group is a great company and we’re delighted it will expand its operations in Palm Beach County,” stated Kelly Smallridge, President and CEO of the Business Development Board. “The BDB has recently assisted several local companies to expand here and that’s good news for the County.”

About ACG: ACG a leading provider of customized contact solutions. The company utilizes state-of-the-art call processing technology and offers services in business to business sales, and dedicated inbound and outbound call management. Their clients include major companies in the telecommunications and gas utility industries. ACG's contact center combines expertise and experience to deliver successful customer contact solutions. It specializes in customer acquisition and customer care, in both business-to-consumer and business-to-business programs.

About the BDB: The Business Development Board of Palm Beach County is the official public/private economic development organization for Palm Beach County and Enterprise Florida. Founded in 1982 as a not-for-profit corporation, our primary purpose is to attract and retain new industry, business investment, high quality jobs and workforce development through corporate relocations, expansions and international trade. During the past five years, the BDB has assisted companies that have created more than 7,900 direct jobs with average salaries greater than \$55,400, resulting in more than \$400 million in capital investment to Palm Beach County and an economic impact that exceeds \$1.8 billion. Additional information can be found at the BDB's Web site, [BDB.org](http://BDB.org).

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